SERVICE FORM FOR DEFECTS AND/OR DEFORMATION - UNDER WARRANTY

Dear company \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,

considering the order number\_\_\_\_\_\_\_\_\_\_\_\_\_ date of order \_\_\_/\_\_\_/\_\_\_\_\_\_\_\_ Date of reception\_\_\_/\_\_\_/\_\_\_\_\_\_\_\_

Number of the tax document \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date Tax document \_\_\_/\_\_\_/\_\_\_\_\_\_\_\_

First name and surname \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E-mail address from which the order was placed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Part number \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Product name/-type \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Quantity \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

BRIEF DESCRIPTION OF THE DEFECT AND/OR NON-CONFORMITY

At \_\_\_/\_\_\_/\_\_\_\_\_\_\_\_ I have found the following defect and/or non-conformity in the above-mentioned product:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Application (replacement, refund):

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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REFUND AGREEMENT

Once the returned goods have arrived at the premises and the goods have been inspected, the amount already paid for the returned goods will be refunded by the same method of payment used for the purchase, within 14 days from the date of return to the premises, in accordance with the current regulations.

If the product is not in its original packaging or has been damaged, the amount will be refunded at the value of the returned goods less the damage found.

In the case of cash or bank transfer, bank details are required to make the refund.

ACCOUNT HOLDER AND ACCOUNT NUMBER IBAN BIC / SWIFT o PayPal:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

HOW THEY ARE TAKEN BACK FOR WARRANTY CLAIMS

1. Package the item and attach the completed form and a copy of the email with the return authorization and return code;

2. Send the package with the seller agreed courier, the cost is borne by the seller;

or

3. Send the package by the route chosen by the consumer and at the cost to be borne by him;

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date and signature The consumer

Attachments (product photo, receipt photo)